

PLEASE FILE IN E-01345A-05-0816



0000038166

ORIGINAL ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 49116

Date: 1/5/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: **Virginia**

Ketron

Account Name: Virginia Ketron

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Yuma

CBR: [REDACTED]

State: AZ Zip: 85366

is: [REDACTED]

Utility Company: **Arizona Public Service Company**

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Received following customer e-mail:

From: Terry Ketron [REDACTED]
Sent: Wednesday, January 04, 2006 12:32 PM
To: Utilities Div - Mailbox
Subject: APS rate increases

Dear sir:

APS notified us of a proposed rate increase ... a substantial one.
We realize that the cost of producing electricity has gone up. Hasn't everything?
But anything close to the proposed increase could make it impossible for
low income and many fixed income Arizonans to have the necessities. Please,
remember this when you consider APS's proposal.
Thank you.

Sincerely,
Virginia Ketron
[REDACTED]
Yuma, AZ 85366
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

RECEIVED
2006 JAN -6 P 3:21
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

1-05-06 I replied by e-mail with the following:

Dear Ms. Ketron: Thank you for taking the time to express your opinion in this matter. Your comments have been noted for the record in this rate case filing.

1-05-06 I forwarded the OPINION to John LaPorta, Phx CONS for docketing. File closed.

End of Comments

Date Completed: 1/5/2006

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